



Warranty on Service Repairs

Appliance Works Ltd guarantees all domestic appliance service repairs for a period of 12 months from the date of service.

Conditions of Warranty:

The warranty covers parts and labour under the following conditions:

- The fault is a repeat failure of the same component and is not related to or caused by another failed component or external cause.
- The appliance has been used and maintained in accordance with the user manuals and has not been modified or otherwise subjected to misuse, neglect or damage.
- The appliance has not been serviced by or tampered with by anyone other than a technician approved by Appliance Works Ltd.
- Repair work under this warranty is limited to service during Appliance Works Ltd's normal operating hours.
- The claimant was the owner of the appliance and the person who paid for the repair at the time the repair was undertaken.
- Call out charges are covered only where a call out was charged under the initial repair. Workshop repairs will only be covered as workshop repairs.

Warranty Exclusions:

- This Warranty shall not apply to any defect or failure which in the opinion of Appliance Works Ltd arises due to mis-use or any damage or fault caused by flood, fire or act of God.
- This Warranty will not cover costs incurred where no fault is found or substantiated.
- This Warranty shall not apply unless all accounts related to the appliance and/or the customer are paid in full.
- This Warranty does not apply to consumable parts that are subject to wear & tear, such as rubber seals, filters, bulbs and in some cases glass.
- This Warranty is expressly restricted to repairs and/or replacement of defective parts previously repaired and excludes any consequential damage that may have occurred.