



Damage Claim Policy:

If you believe Appliance Works Ltd has directly or indirectly caused damage to an appliance or, in the process of repairing an appliance directly caused damage to property please contact us immediately by calling (03)348 6060 or e-mail us on office@applianceworks.co.nz

Please also take photos to show the damage as soon as the damage is identified.

Please note:

- All claims must be lodged within 72 hours of last service.
- Any damage claims lodged more than 72 hours from date of last service may be rejected.
- Where liability can not be clearly ascertained the claimant will be required to lodge an insurance claim with their insurer. Appliance Works Ltd will lodge a reciprocal claim allowing liability to be determined thru the insurance process.